

Frequently Asked Questions

What is the Wastewater Backup Prevention Program?

This program is run by the City of Bellevue, Water Quality, to protect your business and the sewer system from fats, oils and grease (FOG). Reducing FOG build up prevents clogs in sanitary sewer pipes, raw sewage spills, sewer manhole overflows and raw sewage from backing up into businesses. Lowering the risk for costly repairs and closing of businesses. We ensure businesses comply with Bellevue City Code and provide information on how to prevent wastewater backups and reduce FOG.

What are pretreatment devices?

Devices such as:

- Gravity grease interceptors (internal or external)
- Grease traps or hydromechanical interceptors
- Oil-water separator
- Sand/oil interceptor

What is SwiftComply?

A software system that allows you to upload your grease control device maintenance documents directly to the City of Bellevue's database.

What does it cost?

Nothing! Participation is free and required to stay in compliance with The City of Bellevue's Wastewater Backup Prevention Program.

Why should I enroll?

It's Easy! Easily upload records on your computer or mobile device.

It's Secure! Your records are confidential and viewable only by you and City FOG Inspectors.

It's Compliant! Completed compliance records uploaded to this service are compliant with The City of Bellevue's Wastewater Backup Prevention Program. Your program inspector can review your compliance without inspecting your facility. If an issue arises, we'll work with you to resolve it, saving you time.

It's Free! Store your grease control device maintenance records online at no cost to your business.

My business does not use frying oil or produce grease, does this apply to me?

Yes, this program regulates discharges to our sewer system whether it be fats, oils, and grease (FOG) from polar—animal and vegetable origin, or non-polar—petroleum or mineral origin. Both kinds of FOG can cause a visible sheen and build up in the sewer pipes. Causing obstruction of the public sewer system is a violation of Bellevue City Code 24.04.215.

I or one of my employees clean out the grease control device; what should we do?

Complete your maintenance record-keeping log as usual, then take a photo of it and upload it to your SwiftComply Digital Compliance Profile.

I don't have a computer or scanner, how am I supposed to upload documents?

Use a smartphone or other mobile device to access your profile. When you are prompted to choose a file, the button will default to your camera to take a photo of the document. No need for a scanner or desktop computer!